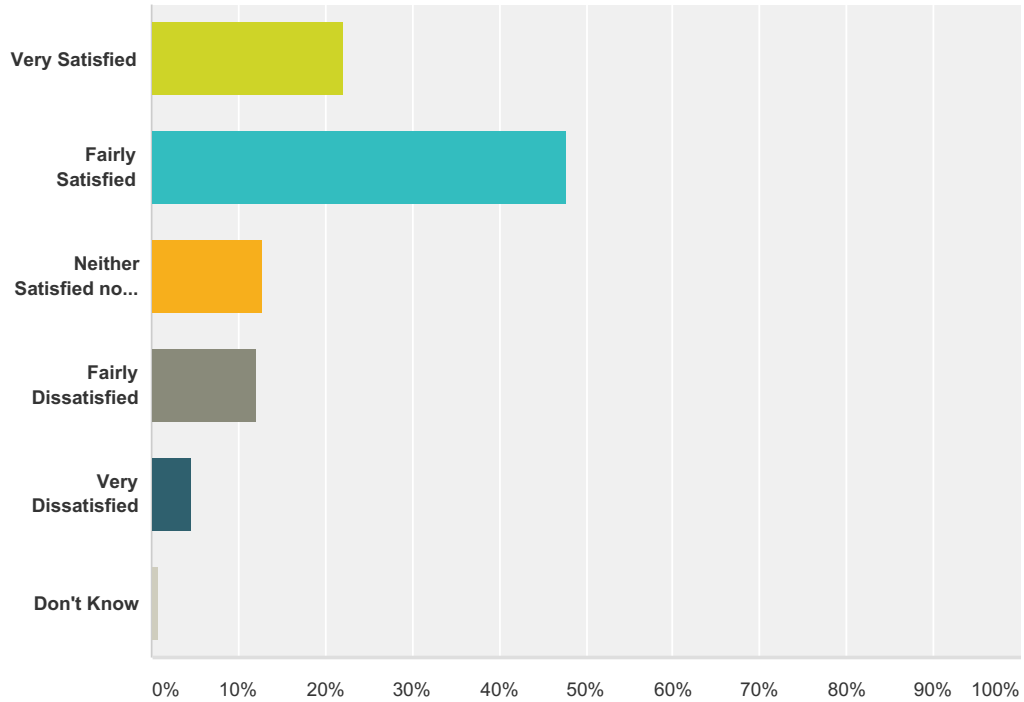


Q1 What is your home postcode? You do not have to provide this information and it will not be used to identify you, but if you do, it will help us to understand whether people living in different parts of Suffolk have the same views on services in their local areas.

Answered: 1,136 Skipped: 82

**Q2 Overall, how satisfied or dissatisfied are you with your local area as a place to live?
PLEASE CROSS (X) ONE BOX ONLY**

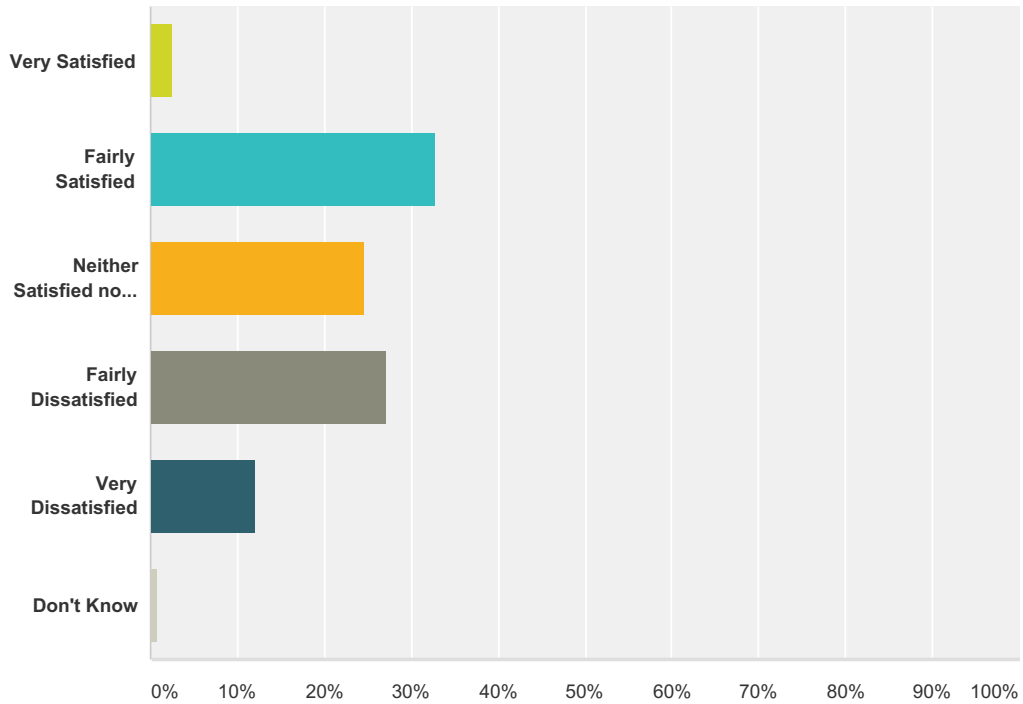
Answered: 1,209 Skipped: 9



Answer Choices	Responses
Very Satisfied	22.17% 268
Fairly Satisfied	47.73% 577
Neither Satisfied nor Dissatisfied	12.74% 154
Fairly Dissatisfied	12.08% 146
Very Dissatisfied	4.55% 55
Don't Know	0.74% 9
Total	1,209

Q3 Overall, how satisfied or dissatisfied are you with the way Suffolk County Council runs things? PLEASE CROSS (X) ONE BOX ONLY

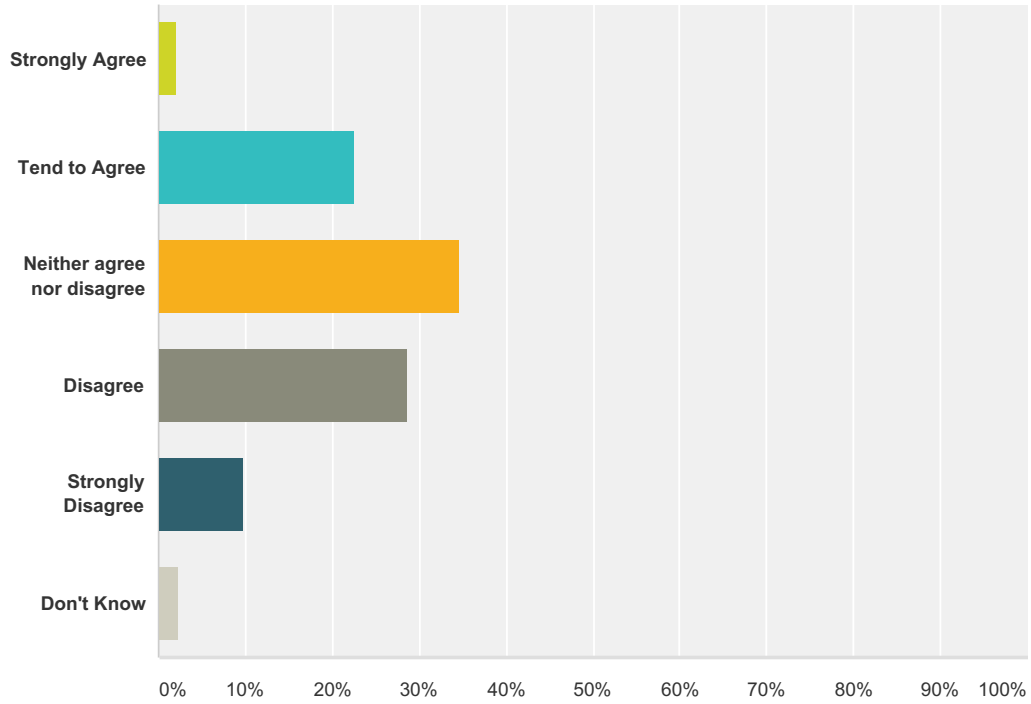
Answered: 1,201 Skipped: 17



Answer Choices	Responses
Very Satisfied	2.41% 29
Fairly Satisfied	32.72% 393
Neither Satisfied nor Dissatisfied	24.65% 296
Fairly Dissatisfied	27.14% 326
Very Dissatisfied	12.16% 146
Don't Know	0.92% 11
Total	1,201

Q4 To what extent do you agree or disagree that Suffolk County Council provides value for money?PLEASE TICK ONE BOX ONLY

Answered: 1,194 Skipped: 24

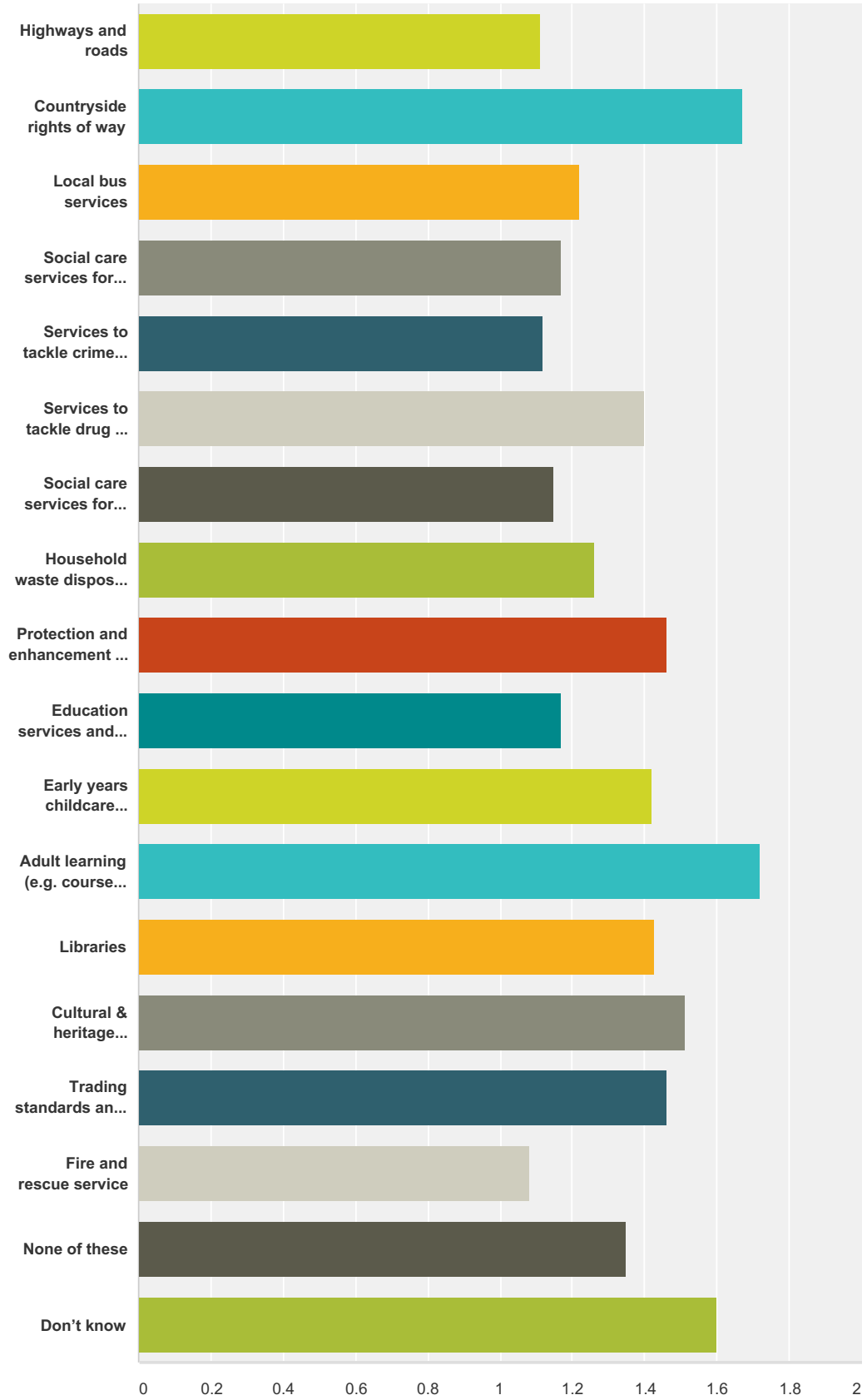


Answer Choices	Responses
Strongly Agree	2.01% 24
Tend to Agree	22.53% 269
Neither agree nor disagree	34.76% 415
Disagree	28.56% 341
Strongly Disagree	9.80% 117
Don't Know	2.35% 28
Total	1,194

Q5 In light of this, for each of the service areas below please indicate whether you think it is acceptable or not acceptable to reduce the levels of service. For each service please bear in mind that the money would need to be found from another part of the Council if current service levels were to be maintained. PLEASE TICK ONE BOX ONLY FOR EACH ROW

Answered: 1,157 Skipped: 61

Residents Survey 2016



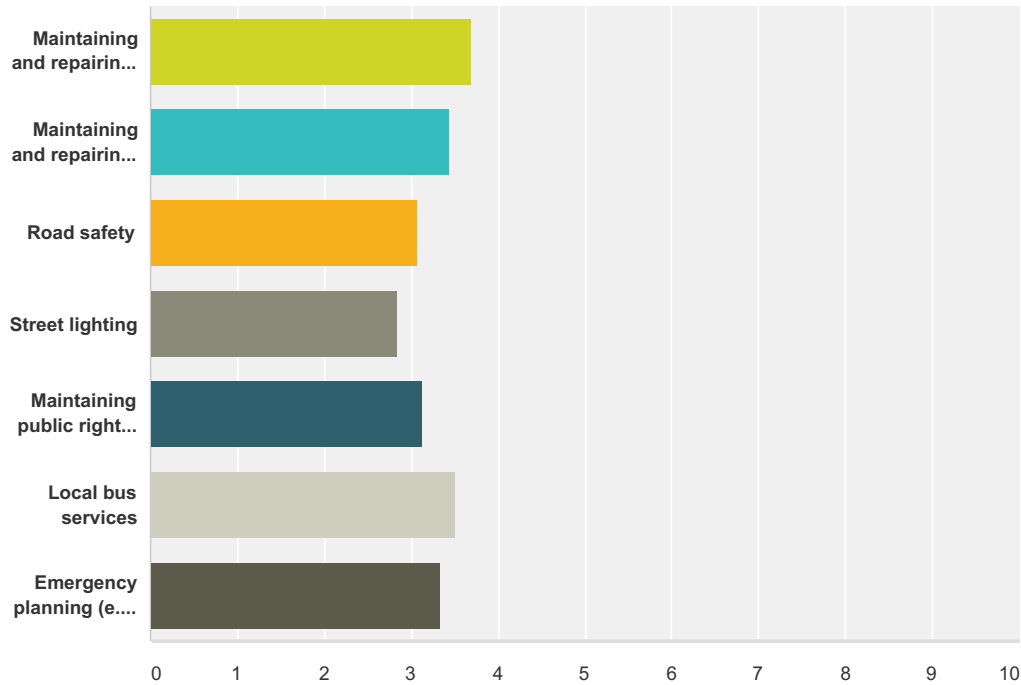
	Unacceptable to reduce level of service in this area. Money should be found from another service area	Acceptable to reduce the level of service in this area	Total	Weighted Average

Residents Survey 2016

Highways and roads	88.91% 970	11.09% 121	1,091	1.11
Countryside rights of way	32.74% 352	67.26% 723	1,075	1.67
Local bus services	77.58% 841	22.42% 243	1,084	1.22
Social care services for children, young people and families	82.98% 902	17.02% 185	1,087	1.17
Services to tackle crime and anti-social behaviour	88.42% 962	11.58% 126	1,088	1.12
Services to tackle drug and alcohol misuse	59.74% 644	40.26% 434	1,078	1.40
Social care services for adults	84.82% 922	15.18% 165	1,087	1.15
Household waste disposal and recycling	73.84% 810	26.16% 287	1,097	1.26
Protection and enhancement of the local environment	53.85% 581	46.15% 498	1,079	1.46
Education services and support for schools	83.01% 904	16.99% 185	1,089	1.17
Early years childcare including Sure Start Children Centres.	57.53% 619	42.47% 457	1,076	1.42
Adult learning (e.g. courses in English, maths, foreign languages, arts and crafts)	28.49% 310	71.51% 778	1,088	1.72
Libraries	57.34% 609	42.66% 453	1,062	1.43
Cultural & heritage services (records offices, museums, arts, sports, and physical activity promotion)	48.65% 521	51.35% 550	1,071	1.51
Trading standards and consumer advice	53.61% 572	46.39% 495	1,067	1.46
Fire and rescue service	91.62% 1,006	8.38% 92	1,098	1.08
None of these	65.26% 62	34.74% 33	95	1.35
Don't know	40.00% 14	60.00% 21	35	1.60

Q6 How satisfied or dissatisfied are you with the following highway and transport services provided or supported by Suffolk County Council? PLEASE TICK ONE BOX ONLY FOR EACH ROW

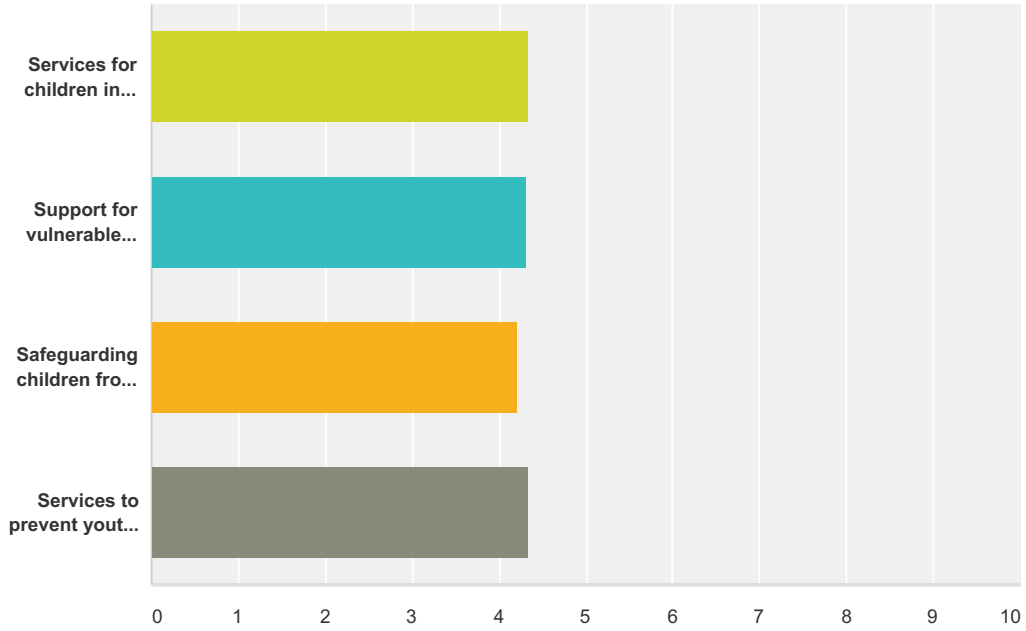
Answered: 1,130 Skipped: 88



	Very satisfied	Fairly Satisfied	Neither Satisfied nor Dissatisfied	Fairly Dissatisfied	Very Dissatisfied	Don't know/No Opinion	Total	Weighted Average
Maintaining and repairing local roads	1.42% 16	20.09% 226	14.49% 163	35.47% 399	28.09% 316	0.44% 5	1,125	3.70
Maintaining and repairing local pavements	2.58% 29	23.78% 267	25.29% 284	26.36% 296	19.23% 216	2.76% 31	1,123	3.44
Road safety	4.11% 46	32.29% 361	35.33% 395	13.69% 153	10.73% 120	3.85% 43	1,118	3.06
Street lighting	13.55% 151	35.46% 395	22.80% 254	13.20% 147	12.75% 142	2.24% 25	1,114	2.83
Maintaining public rights of way	5.02% 56	30.56% 341	38.35% 428	9.41% 105	4.93% 55	11.74% 131	1,116	3.14
Local bus services	5.70% 64	22.35% 251	27.43% 308	16.30% 183	15.85% 178	12.38% 139	1,123	3.51
Emergency planning (e.g. in the event of severe weather)	5.70% 64	26.98% 303	37.04% 416	6.86% 77	5.79% 65	17.63% 198	1,123	3.33

Q7 How satisfied or dissatisfied are you with the following services for children and families provided or supported by Suffolk County Council? PLEASE TICK ONE BOX ONLY FOR EACH ROW

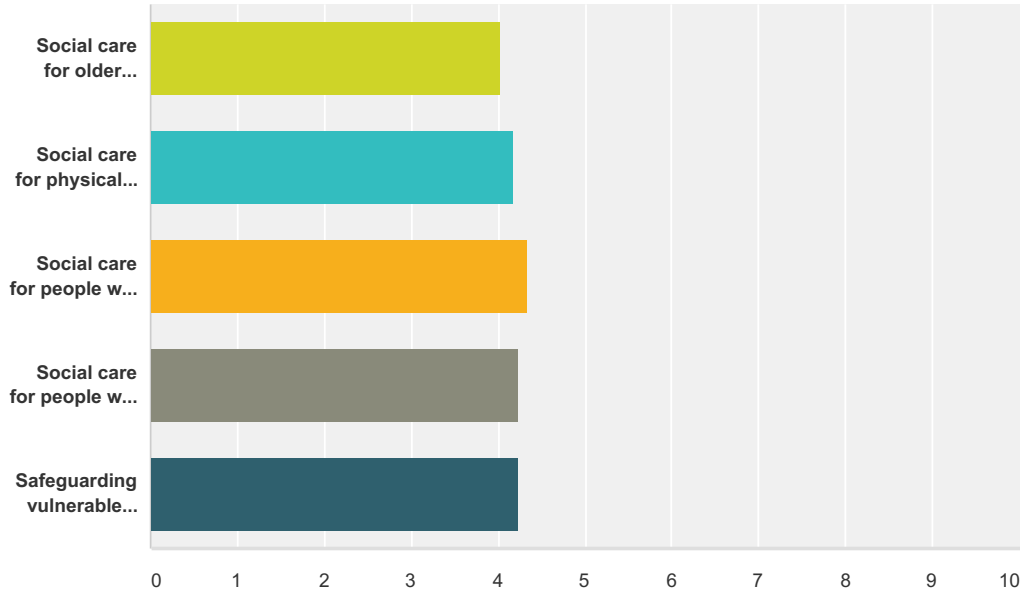
Answered: 1,122 Skipped: 96



	Very satisfied	Fairly Satisfied	Neither Satisfied nor Dissatisfied	Fairly Dissatisfied	Very Dissatisfied	Don't know/No Opinion	Total	Weighted Average
Services for children in care (e.g. children's homes, fostering and adoption)	1.88% 21	10.63% 119	32.17% 360	6.61% 74	4.02% 45	44.68% 500	1,119	4.34
Support for vulnerable children,young people and their families	2.33% 26	10.56% 118	26.05% 291	13.43% 150	7.70% 86	39.93% 446	1,117	4.33
Safeguarding children from harm and abuse	3.31% 37	13.16% 147	28.83% 322	9.04% 101	5.46% 61	40.20% 449	1,117	4.21
Services to prevent youth crime and re-offending	1.35% 15	9.16% 102	28.90% 322	13.64% 152	7.90% 88	39.05% 435	1,114	4.35

Q8 How satisfied or dissatisfied are you with the following social care services for adults provided or supported by Suffolk County Council? PLEASE TICK ONE BOX ONLY FOR EACH ROW

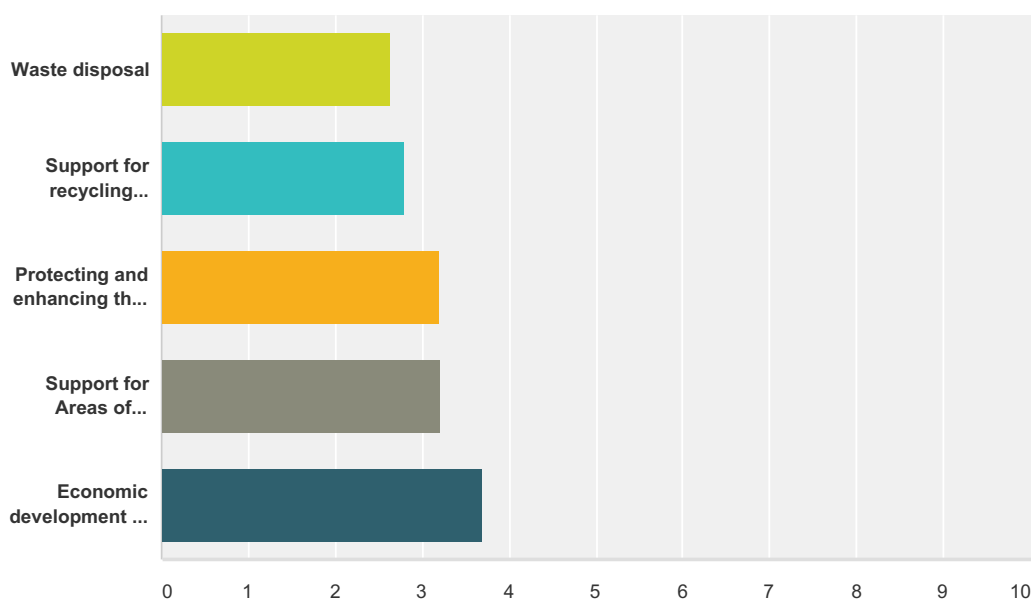
Answered: 1,099 Skipped: 119



	Very satisfied	Fairly Satisfied	Neither Satisfied nor Dissatisfied	Fairly Dissatisfied	Very Dissatisfied	Don't know/No Opinion	Total	Weighted Average
Social care for older people	1.37% 15	16.41% 180	22.33% 245	23.25% 255	11.94% 131	24.70% 271	1,097	4.02
Social care for physically disabled people	1.37% 15	13.89% 152	26.05% 285	16.27% 178	9.87% 108	32.54% 356	1,094	4.17
Social care for people with mental health problems	0.91% 10	9.85% 108	21.26% 233	18.52% 203	20.71% 227	28.74% 315	1,096	4.34
Social care for people with learning disabilities	1.65% 18	13.08% 143	25.53% 279	14.82% 162	10.43% 114	34.49% 377	1,093	4.23
Safeguarding vulnerable adults from harm and abuse	1.74% 19	12.47% 136	28.23% 308	12.10% 132	9.99% 109	35.47% 387	1,091	4.23

**Q9 How satisfied or dissatisfied are you with the following services for the local economy and the environment provided or supported by Suffolk County Council?
PLEASE TICK ONE BOX ONLY FOR EACH ROW**

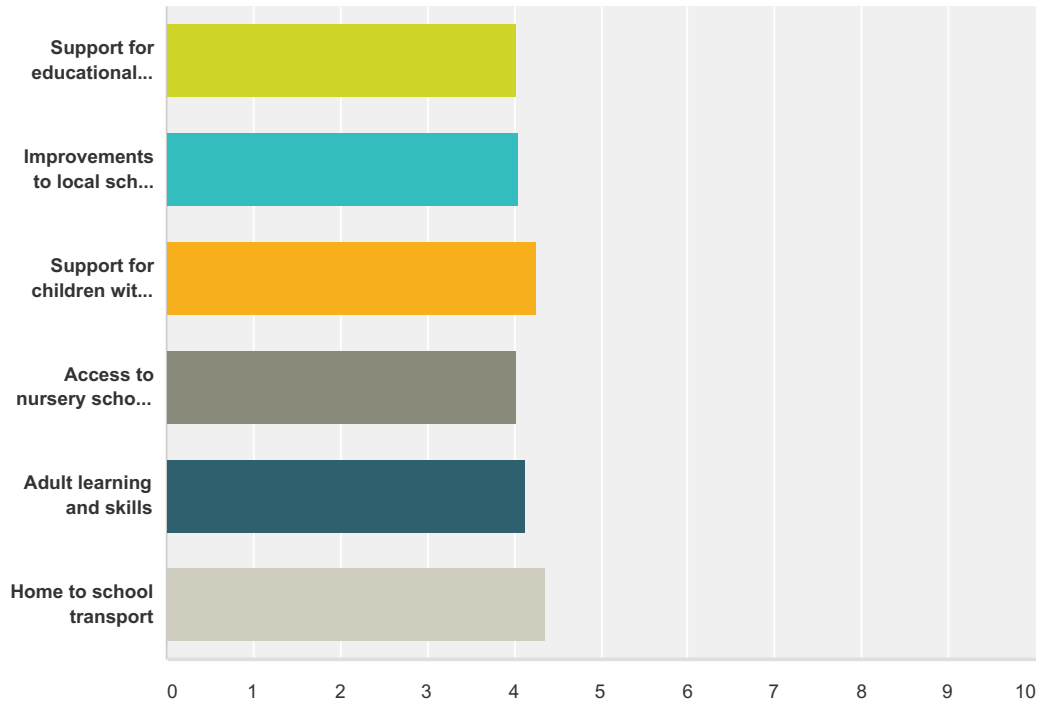
Answered: 1,100 Skipped: 118



	Very satisfied	Fairly Satisfied	Neither Satisfied nor Dissatisfied	Fairly Dissatisfied	Very Dissatisfied	Don't know/No Opinion	Total	Weighted Average
Waste disposal	15.48% 170	43.62% 479	15.48% 170	13.75% 151	10.47% 115	1.18% 13	1,098	2.64
Support for recycling centres	12.93% 142	38.34% 421	20.58% 226	15.30% 168	10.02% 110	2.82% 31	1,098	2.80
Protecting and enhancing the local environment	3.65% 40	28.58% 313	39.00% 427	11.51% 126	7.21% 79	10.05% 110	1,095	3.20
Support for Areas of Outstanding Natural Beauty	6.22% 68	29.73% 325	35.32% 386	7.96% 87	7.32% 80	13.45% 147	1,093	3.21
Economic development to stimulate local businesses and the economy	2.20% 24	17.75% 194	34.31% 375	17.57% 192	10.16% 111	18.02% 197	1,093	3.70

Q10 How satisfied or dissatisfied are you with the following education services provided or supported by Suffolk County Council? PLEASE TICK ONE BOX ONLY FOR EACH ROW

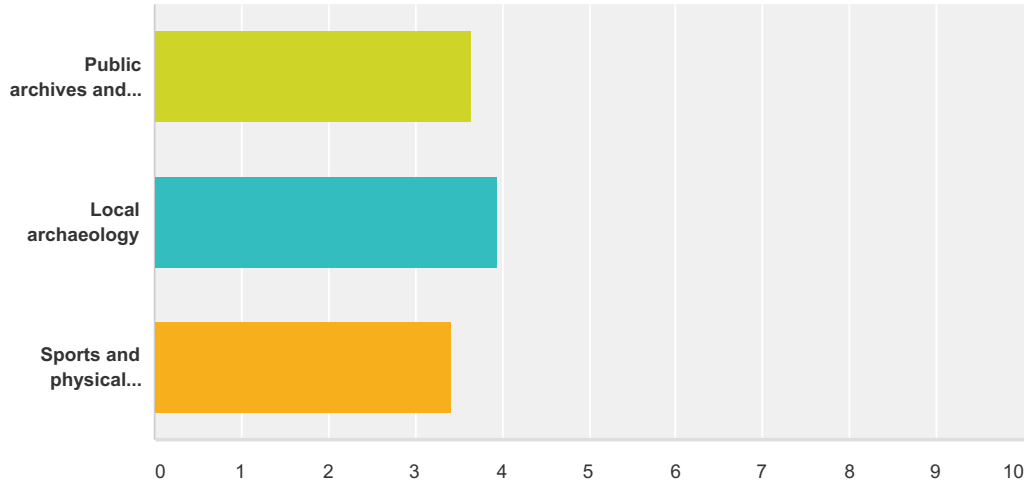
Answered: 1,083 Skipped: 135



	Very satisfied	Fairly Satisfied	Neither Satisfied nor Dissatisfied	Fairly Dissatisfied	Very Dissatisfied	Don't know/No Opinion	Total	Weighted Average
Support for educational standards in schools	2.32% 25	19.20% 207	21.52% 232	16.51% 178	12.06% 130	28.39% 306	1,078	4.02
Improvements to local school premises	2.31% 25	18.01% 195	22.99% 249	15.88% 172	9.88% 107	30.93% 335	1,083	4.06
Support for children with special needs	2.51% 27	14.11% 152	21.82% 235	14.67% 158	11.33% 122	35.56% 383	1,077	4.25
Access to nursery schools and childcare	3.99% 43	19.39% 209	26.81% 289	7.88% 85	4.64% 50	37.29% 402	1,078	4.02
Adult learning and skills	2.42% 26	13.29% 143	32.71% 352	8.92% 96	5.58% 60	37.08% 399	1,076	4.13
Home to school transport	2.97% 32	12.91% 139	24.79% 267	6.96% 75	8.45% 91	43.92% 473	1,077	4.37

Q11 How satisfied or dissatisfied are you with the following cultural services and facilities provided or supported by Suffolk County Council? PLEASE TICK ONE BOX ONLY FOR EACH ROW

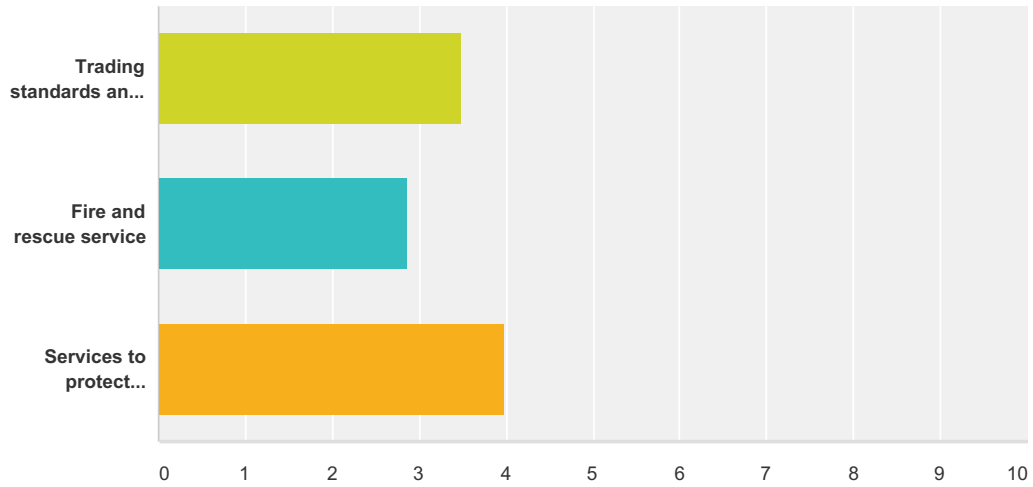
Answered: 1,085 Skipped: 133



	Very satisfied	Fairly Satisfied	Neither Satisfied nor Dissatisfied	Fairly Dissatisfied	Very Dissatisfied	Don't know/No Opinion	Total	Weighted Average
Public archives and records	6.46% 70	23.62% 256	33.58% 364	2.68% 29	1.38% 15	32.29% 350	1,084	3.66
Local archaeology	4.91% 53	17.31% 187	34.26% 370	3.33% 36	1.67% 18	38.52% 416	1,080	3.95
Sports and physical activity promotion	7.40% 80	27.01% 292	29.05% 314	10.18% 110	4.63% 50	21.74% 235	1,081	3.43

Q12 How satisfied or dissatisfied are you with the following services to protect members of the public which are provided or supported by Suffolk County Council? PLEASE TICK ONE BOX ONLY FOR EACH ROW

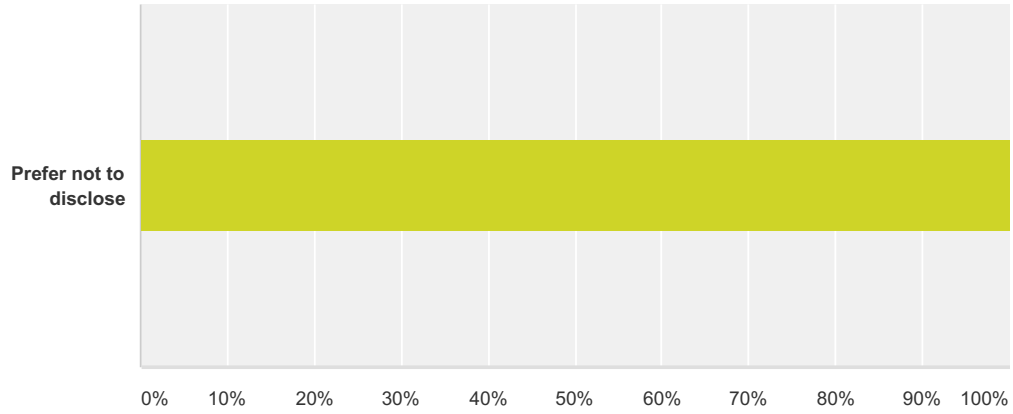
Answered: 1,074 Skipped: 144



	Very satisfied	Fairly Satisfied	Neither Satisfied nor Dissatisfied	Fairly Dissatisfied	Very Dissatisfied	Don't know/No Opinion	Total	Weighted Average
Trading standards and consumer protection	5.79% 62	26.98% 289	34.08% 365	4.86% 52	2.24% 24	26.05% 279	1,071	3.49
Fire and rescue service	16.88% 181	35.82% 384	18.75% 201	12.41% 133	6.16% 66	9.98% 107	1,072	2.85
Services to protect vulnerable groups (e.g. crime reduction, substance abuse, sexual exploitation)	2.62% 28	15.43% 165	31.43% 336	12.72% 136	6.55% 70	31.24% 334	1,069	3.99

Q13 If you choose not to answer any of these questions, please tick the 'Prefer not to disclose' option so that we are aware of your choice.

Answered: 106 Skipped: 1,112

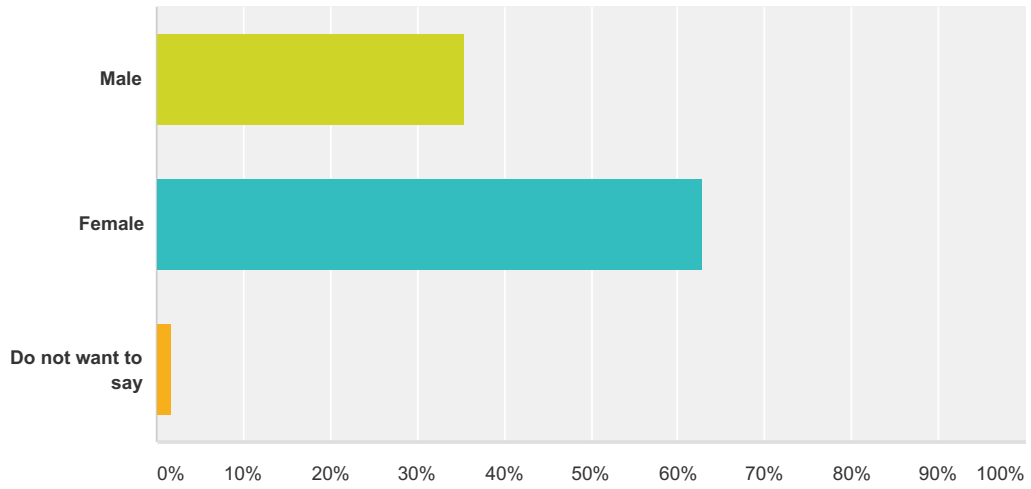


Answer Choices	Responses	
Prefer not to disclose	100.00%	106
Total		106

Residents Survey 2016

Q14 Are you:

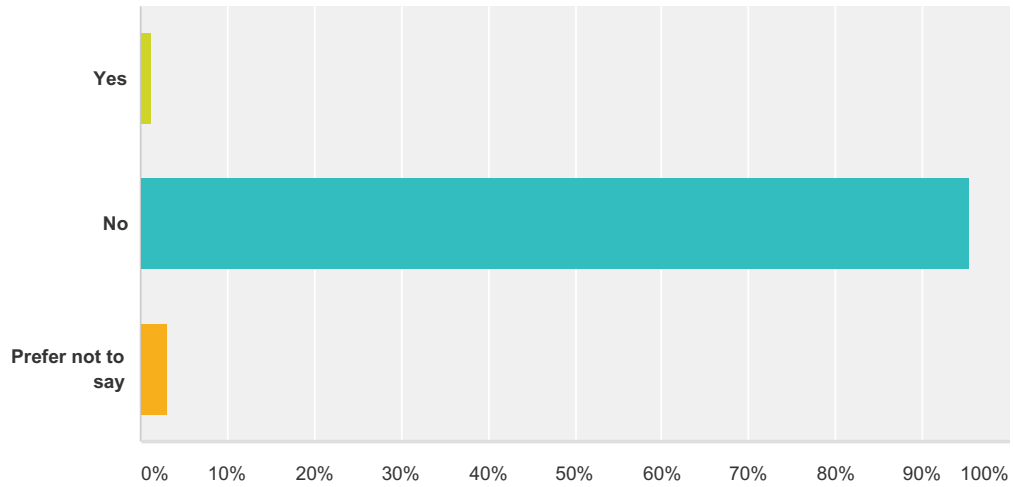
Answered: 984 Skipped: 234



Answer Choices	Responses	
Male	35.47%	349
Female	62.91%	619
Do not want to say	1.63%	16
Total		984

Q15 Have you ever identified as transgender? For the purpose of this question “transgender” is defined as an individual who lives, or wants to live, full time in the gender opposite to that they were assigned at birth.

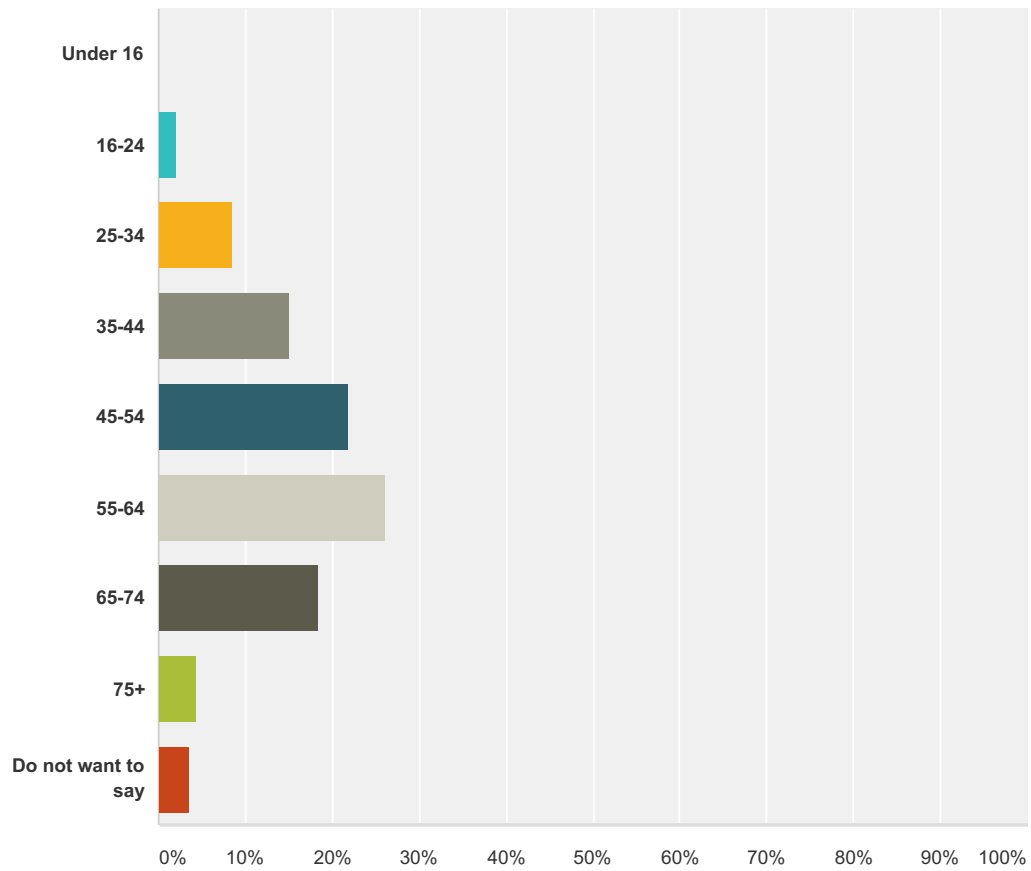
Answered: 958 Skipped: 260



Answer Choices	Responses
Yes	1.36% 13
No	95.51% 915
Prefer not to say	3.13% 30
Total	958

Q16 Which age group do you fit into?

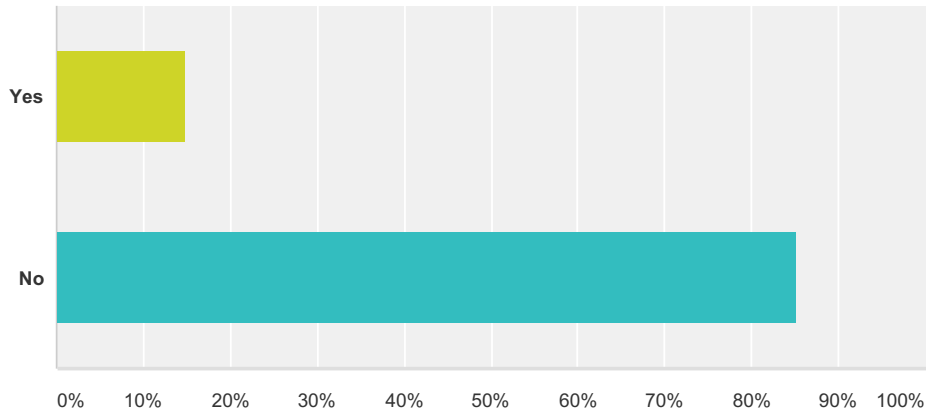
Answered: 993 Skipped: 225



Answer Choices	Responses
Under 16	0.10% 1
16-24	2.01% 20
25-34	8.66% 86
35-44	15.01% 149
45-54	21.85% 217
55-64	26.08% 259
65-74	18.33% 182
75+	4.43% 44
Do not want to say	3.52% 35
Total	993

Q17 The provision for disability within Equalities legislation defines a person as disabled if they have a physical or mental impairment, which has a substantial and long term (i.e. has lasted or is expected to last at least 12 months) and has an adverse effect on the person’s ability to carry out normal day-to-day activities. Do you consider yourself to have a disability according to the terms given in the Equality legislation?

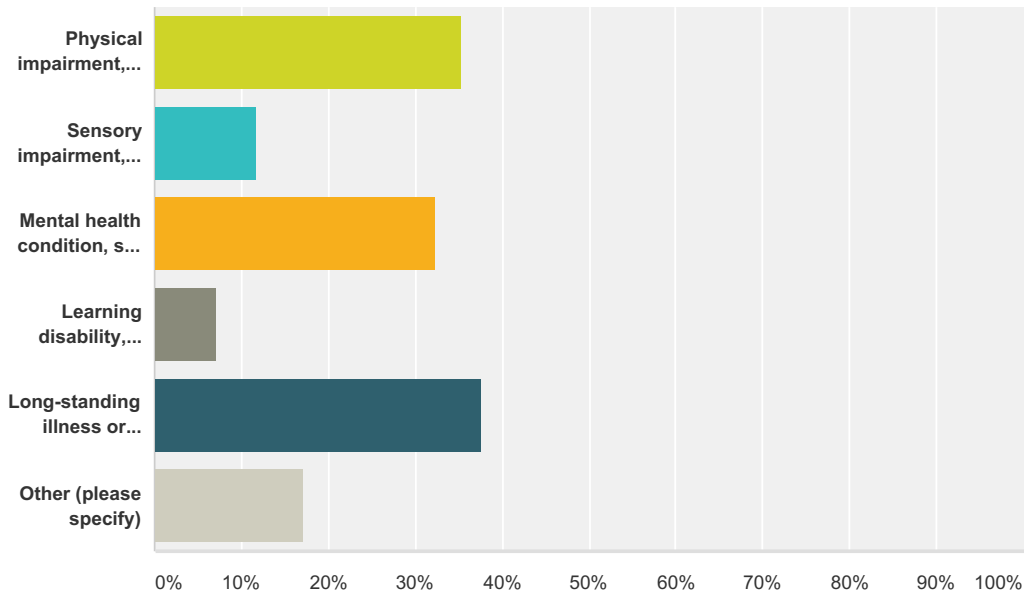
Answered: 986 Skipped: 232



Answer Choices	Responses
Yes	14.81% 146
No	85.19% 840
Total	986

Q18 If you have answered yes to the question above, please indicate the type of impairment which applies to you from the list below. People may experience more than one type of impairment, in which case please select all that apply. If your disability does not fit any of these types, please mark 'Other'.

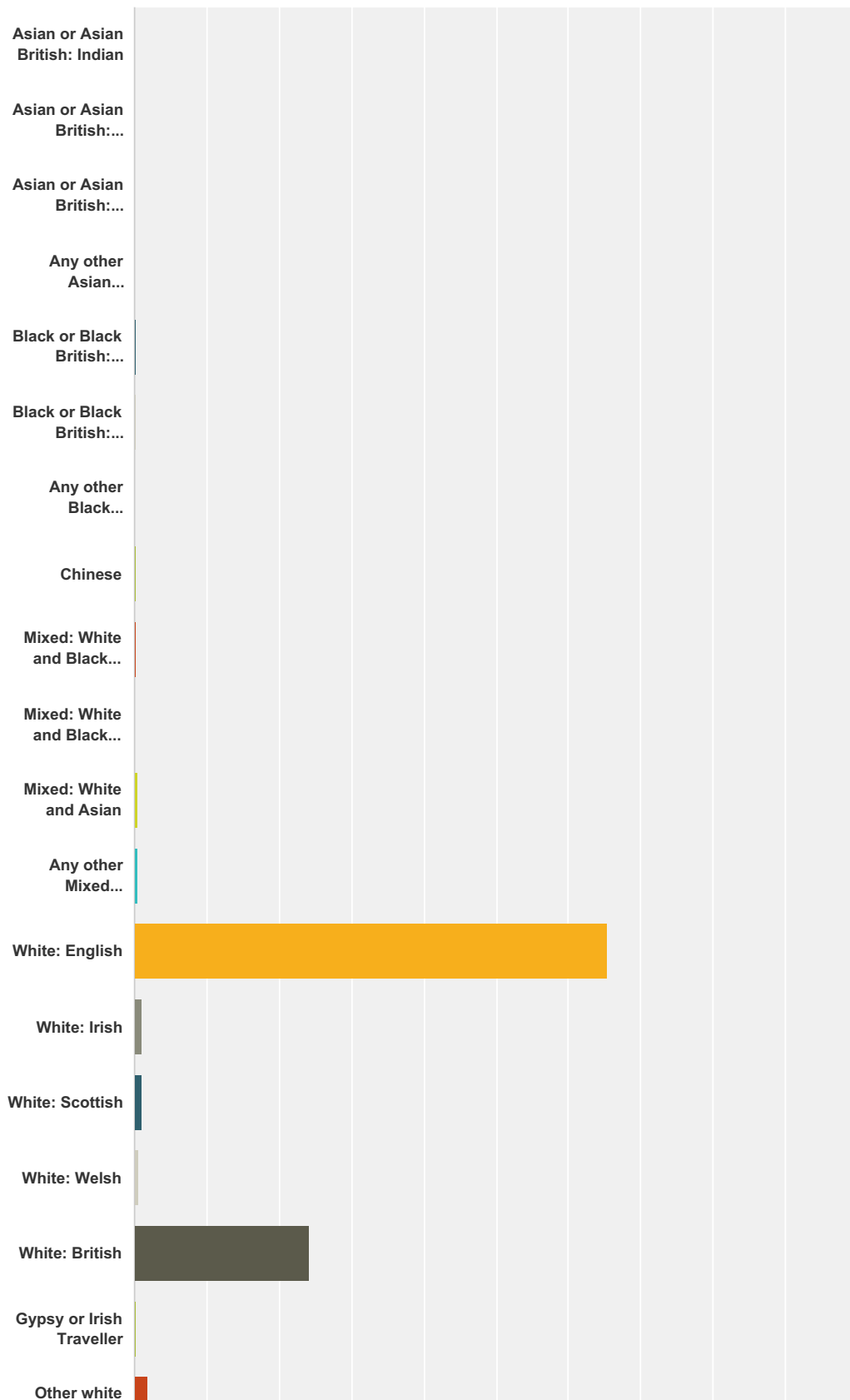
Answered: 170 Skipped: 1,048



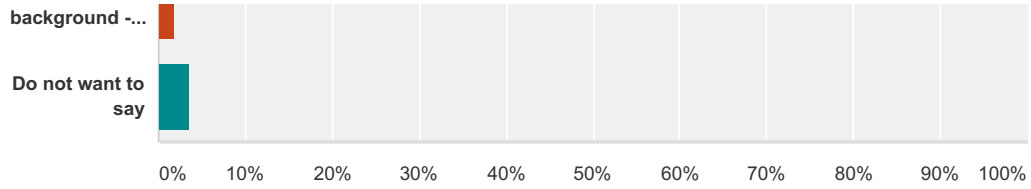
Answer Choices	Responses
Physical impairment, such as difficulty using your arms or mobility issues which means using a wheelchair or crutches	35.29% 60
Sensory impairment, such as being blind / having a serious visual impairment or being deaf / having a serious hearing impairment	11.76% 20
Mental health condition, such as depression or schizophrenia	32.35% 55
Learning disability, (such as Down's syndrome or dyslexia) or cognitive impairment (such as autism or head-injury).	7.06% 12
Long-standing illness or health condition such as cancer, HIV, diabetes, chronic heart disease, or epilepsy.	37.65% 64
Other (please specify)	17.06% 29
Total Respondents: 170	

Q19 To which of these groups do you consider you belong?

Answered: 993 Skipped: 225



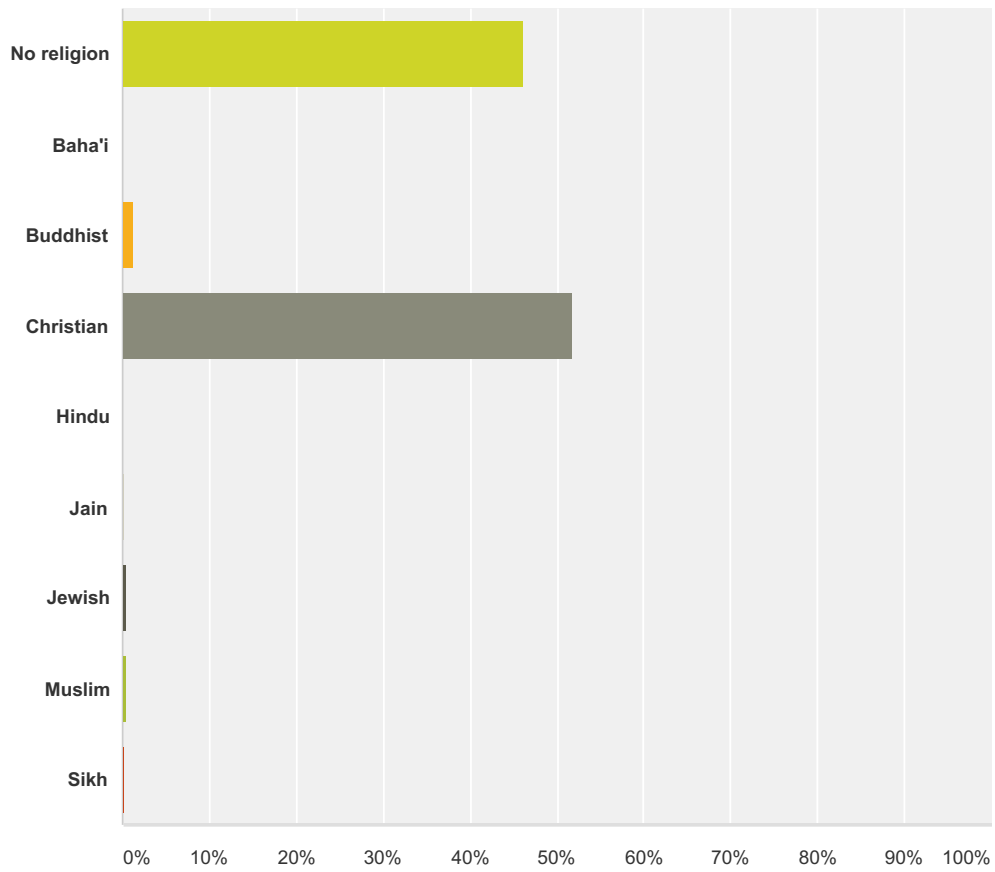
Residents Survey 2016



Answer Choices	Responses	
Asian or Asian British: Indian	0.00%	0
Asian or Asian British: Pakistani	0.10%	1
Asian or Asian British: Bangladeshi	0.10%	1
Any other Asian background - please specify in the box below.	0.00%	0
Black or Black British: Caribbean	0.20%	2
Black or Black British: African	0.20%	2
Any other Black background - please specify in the box below.	0.00%	0
Chinese	0.30%	3
Mixed: White and Black Caribbean	0.20%	2
Mixed: White and Black African	0.10%	1
Mixed: White and Asian	0.40%	4
Any other Mixed background - please specify in the box below.	0.50%	5
White: English	65.36%	649
White: Irish	1.01%	10
White: Scottish	1.01%	10
White: Welsh	0.60%	6
White: British	24.27%	241
Gypsy or Irish Traveller	0.20%	2
Other white background - please describe	1.81%	18
Do not want to say	3.63%	36
Total		993

Q20 Your religion or belief What group do you most identify with?

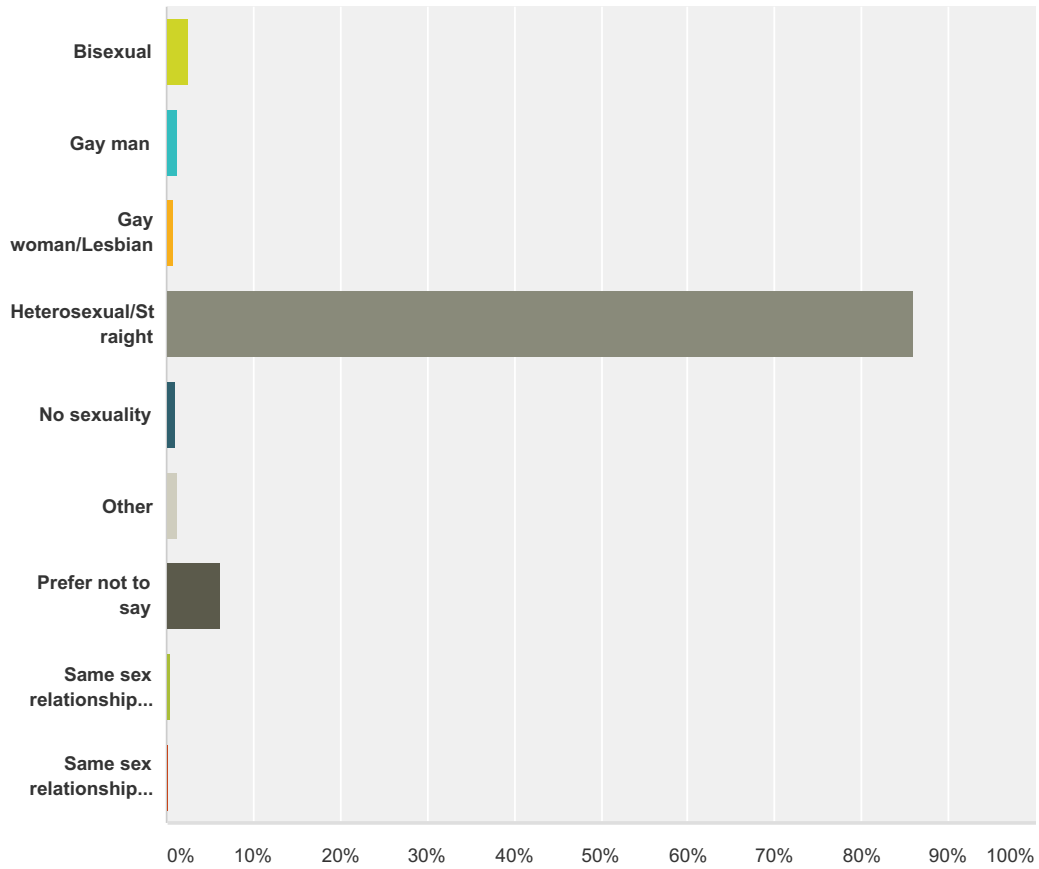
Answered: 935 Skipped: 283



Answer Choices	Responses
No religion	46.10% 431
Baha'i	0.00% 0
Buddhist	1.18% 11
Christian	51.76% 484
Hindu	0.00% 0
Jain	0.11% 1
Jewish	0.43% 4
Muslim	0.32% 3
Sikh	0.11% 1
Total	935

Q21 What is your sexual orientation?

Answered: 966 Skipped: 252



Answer Choices	Responses
Bisexual	2.59% 25
Gay man	1.24% 12
Gay woman/Lesbian	0.83% 8
Heterosexual/Straight	85.92% 830
No sexuality	1.14% 11
Other	1.24% 12
Prefer not to say	6.31% 61
Same sex relationship with a man	0.52% 5
Same sex relationship with a woman	0.21% 2
Total	966

Q22 End

Answered: 0 Skipped: 1,218